



MINUTES OF THE CHARGEUK POLICY AND COMMUNICATIONS GROUP  
3 October, 11:00-12:00

ACTIONS

ACTION	DETAILS	OWNER
1	Members to send feedback on barriers paper by Friday for the Secretariat to implement onto final paper	Secretariat / Members

Welcome and Introductions

1. VICKY READ opened the discussion, noting that today's discussion was the second session on the barriers paper.

ITEM TWO

Weekly Update

2. DAN SIMPSON provided an update on a recent meeting with Caroline Low from OZEV. The meeting was to discuss next steps. In the meeting, issues surrounding planning consent and grid connections were discussed and there was also acknowledgement from OZEV regarding ChargeUK's issues with investor concern.
3. DAN updated on CX, noting that a catch up with OZEV and the Secretariat is scheduled for next week to discuss the change in direction of the future technical working groups.
4. VICKY READ questioned how much of ChargeUK's engagement so far has shaped DfT's 'Plan for Drivers' announcement. VICKY also asked about the next steps in finalising the barriers paper and the proposed timings and sequences for this.
5. DAN SIMPSON noted that he was confident in claiming the plan as a significant victory given the pressure ChargeUK placed. It was also noted that the Secretariat would be speaking to No 10 tomorrow and key barriers points will be noted. The final barriers paper will then be shared amongst key stakeholders, such as the ENA and the National Grid.
6. VICKY READ spoke on misinformation and the desire to do proactive comms to counter negativity. DAN SIMPSON noted how ChargeUK messaging has to focus on the fact that driving an EV is the better way to travel – it is both cheaper and more accessible.
7. DAN SIMPSON updated on the next two scheduled PCG meetings. Next week, the focus will be on consumer regs and with proactive comms being the focus the week after.

8. DAN SIMPSON spoke on the terminology issue and the recent work that ZEMO have been doing. There are two separate strands to that work and it has been indicated to us that from this month, OZEV will be doing it in the bandings that have been used for contactless payments.
9. VICKY READ spoke on the LEVI Strategy Board who are the individuals who oversee the LEVI project. ChargeUK were approached by them about whether the charging industry have the capacity to deal with LEVI. VICKY noted she will be meeting them and will be using lines from the barriers piece to talk about this. It was noted that there was also an opportunity to talk with the LEVI gateway review team at the end of this month. If members could flag any concerns they want raised prior to this, it would be greatly appreciated as it would be good to represent all views.

## ITEM TWO

### Barriers – Next Steps

10. HARRY METHLEY thanked members for all the feedback provided, noting that it was helpful in formulating the final paper. The biggest change made was the removal of the recommendation that charging infrastructure should be declared as a critical national infrastructure (CNI). It was noted that more time is needed to discuss this further. The structure of the paper was also slightly altered to help it flow better following feedback from members.
11. HARRY METHLEY also noted that the section on TCR has also been built out. Feedback on this and the wider paper was being accepted until Friday 3pm.
12. IAN JOHNSTON spoke on how ChargeUK can truly convey the significance of the cost increase here. TOM HURST agreed and noted that he is happy to share some examples of the cost increase if necessary.
13. JAMES MCKEMEY noted that the fact that costs are high isn't getting to the crux of what the issue is.
14. HARRY METHLEY noted that it would be useful to have specific cases about delays with DNOs and this will help to set the scene and substantiate the argument we're providing.
15. VICKY READ noted that we need to be careful about this as we don't want to criticise any specific DNOs.
16. HARRY METHLEY spoke on RTFO noting that there might be a push for a standalone device here. HARRY also updated on the comments surrounding process maps last week, noting that it is harder to change these due to the data already being populated into the maps. Unless there are any major objections, these will remain as they are.
17. VICKY READ spoke on the bar graphs, asking whether the number of weeks could be added. HARRY METHLEY confirmed that key data will be pulled out and it will be made to be more user friendly.
18. VICKY READ asked what topics require case studies and whether a list could be sent round. DAN SIMPSON noted that it would be good to have a case study for each section.

## ANNEX A ACTIONS

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1	Members to send feedback on barriers paper by Friday for the Secretariat to implement onto final paper	Secretariat / Members

### Attendees:

Vicky Read, Connected Kerb  
Martina Hunt, Gridserve  
Sam Hazeldine, Gridserve  
Ian Johnston, Osprey  
Tom Hurst, Fastned  
Agnese Chiesa, Believ  
Andreas Atkins, Ionity  
Simon Kendrew, Equans  
James McKemey, Pod Point  
Richard Stobart, Char.gy  
Randal Smith, Urban Fox  
Laura Hardy, Gridserve

### Secretariat for ChargeUK, Connect:

Dan Simpson  
Olivia Ryan  
Krisha Indrakumar  
Harry Methley  
James Millar