



MINUTES OF THE CHARGEUK POLICY AND COMMUNICATIONS GROUP  
12 Sept 2023, 11:00-12:00

ACTIONS

ACTION	DETAILS	OWNER
1	Final copy of HOL submission to be circulated to members	Secretariat
2	Board papers to be circulated this week	Secretariat

Welcome and Introductions

1. VICKY READ opened the discussion on ChargeUK's submission to the HOL inquiry. HARRY METHLEY noted the competition policy.

ITEM TWO

Weekly Update

2. HARRY METHLEY updated on RCE, encouraging members to attend the bilateral with OZEV so they can hear feedback.
3. HARRY noted that ChargeUK attended the LEVI CPO working group this week and that a meeting with OPSS is scheduled for October – if members are able to provide feedback before this, this will allow opportunity for issues to be raised at the meeting. The meeting with the Exchequer Secretary is waiting to be re-scheduled after it was cancelled a few weeks ago.
4. The ChargeUK Board meeting was also noted to be on 22 September – the Secretariat will circulate board papers to members later this week. Board members and PCG members are invited for drinks after the meeting.
5. VICKY READ asked whether we are certain on the messaging to take to OPSS.
6. OLIVIA RYAN noted the paper has been shared with members, but this will be re-shared. This will also be shared with OPSS ahead of the meeting.
7. VICKY READ noted that she would like to talk more about accessibility in a future PCG meeting as ChUK need to decide whether they want to say something on this or not. VICKY also noted that slides from the LEVI CPO group can be shared with members when they come out as they were noted to be useful and were relevant to not just those who are interested in LEVI.

8. VICKY READ asked what the timeline for the barriers work was. HARRY METHLEY noted that the Secretariat are currently working through the recommendations - members will be sent some questions as a follow up as well.

## ITEM TWO

### House of Lords Inquiry

9. OLIVIA RYAN spoke on the oral evidence session noting that questions were sent through from the clerks. Ian will be sharing the panel with others like National Grid and Zapmap and will be talking about ChUK's positions (on matters that are agreed) but not in a great level of detail. The submission and oral evidence will be public, so we don't want throw anyone under the bus (e.g. OZEV and DNOs).
10. The main piece of feedback received from members was to set the scene a bit more when answering questions. The Secretariat will alter and add more context, but it was noted that the committee clerks have had contact with ChargeUK so are aware of our background. A final copy will be circulated to members on Thursday morning after the oral evidence session and will be sent to the committee before the 5pm Friday deadline for submission.
11. VICKY READ asked what could be said about LEVI and RCF. We don't have a line on this, but we will need to run a line past members first.
12. OLIVIA RYAN ran through the RCF point noting that the answer is trying to address that the funds are there, and we appreciate the Government are trying to spend money in the best way possible. However, the private sector will continue do what it has been doing and continue to install.
13. VICKY READ noted that one of the problems we are facing with LEVI is that it is holding roll out from progressing.
14. MARTINA HUNT noted that the RCF delay is not delaying roll out and that there is no point having a go at the government via the submission. ChargeUK need to iterate that the more certain Government are in their policies, it will give investors confidence as well. The issues that we are facing can't be solved by just having a go at the Government and as the Committee don't have the power, answers should try and be more inclined to be complimentary of the policies.
15. VICKY READ agreed, noting that answers need to point out what good looks like rather than pointing out 'what's happening'. There was agreement with members that the approach needs to be tactical.
16. MARTINA HUNT noted that we want them to target their support to areas where it is needed. We want to allow the private sector to continue its investment.

17. OLIVIA RYAN flagged that not all questions need to be answered and in this instance, some questions and answers have been grouped together for ease. Everything included is approved ChargeUK messaging. The answers are also not commenting on EVs as such as this is not ChargeUK's focus. However, members are welcome to comment on this via their own submissions.
18. VICKY READ noted that the 84% figure on EV drivers with home charging is not one we want to share. VICKY will share other stats that may be more helpful as it is quite an important stat - it is a sizeable portion of the market that can't charge at home, hence why we need public charging.
19. MARTINA HUNT asked whether there are talking points about the 300,000-target figure for the oral evidence session.
20. OLIVIA RYAN confirmed the talking point will be focusing on the tone - it is not about the number of chargers but the quality, the right speed, right time etc.
21. OLIVIA spoke on the consumer regs question. VICKY READ noted that the answer should relay that ChargeUK are positive about the need for good consumer experience.
22. ROSANNA TURNHAM noted she agreed with the phrasing about giving consumers the right experience, but advised to cut out of some of the detail and make it clear that there are still some outstanding issues. ROSANNA also flagged the issue with lead in times so this can be noted to the government.
23. VICKY READ flagged that the accessibility question should be interpreted as 'having access to'.
24. MARTINA HUNT flagged that there are two potential audiences here: the House of Lords and the media. It is likely that a lot of the infrastructure points might be picked up by the media and a lot of people may then listen to the media as opposed to the report. We need to put a positive story on how there is charging being put in places and the progress that has already been made. OLIVIA noted that this will be included.
25. OLIVIA flagged that with the barriers piece, it will be indicated that ChUK are doing work on this.
26. VICKY re-iterated that the barriers answer should start with reassurance and then refer to things that can be done.
27. ROSANNA TURNHAM flagged that the bullet points in the barriers questions are not the overarching priorities. We need to look at ways to better connect the grid and improve planning processes. Instead of noting this here, we can flag that it can be elaborated elsewhere with a briefing.
28. VICKY READ noted we haven't explained what TRO is and so this may go over their heads. It will be worth following up with a more detailed briefing offline as it won't be easily understandable.

29. OLIVIA flagged that the committee are aware of the research we are doing with barriers and that the Secretariat were advised to signpost this and it can be included as be part of the evidence.
30. VICKY spoke on misinformation noting that this hasn't been discussed. OLIVIA noted that ChUK do not have a line or position on this so would advise against placing a new position onto the paper without agreement. However, it will be noted that this important to members.
31. JAMES MCKEMEY spoke on the ZEV mandate, noting how this is critical to EV uptake.
32. OLIVIA RYAN thanked members for their contributions and flagged that members have a discount code for EV World Congress that was shared with the members bulletin this week – please get in touch if you need more information.
33. HARRY METHLEY asked members to let him know if they are going to party conference this year and what their plans for conference are.

## ANNEX A ACTIONS

ACTION	DETAILS	OWNER
1	Final copy of submission to be circulated to members	Secretariat
2	Board papers to be circulated this week	Secretariat

### Attendees:

Vicky Read, Connected Kerb  
 Karl Anders, Mer  
 Randal Smith, Urban Fox  
 Liv Gomez, EVC  
 Martina Hunt, Gridserve  
 James McKemey, Pod Point  
 Fay Clarke, Shell  
 Jodie Brown, Shell  
 Ben Walker, SSE  
 Rosanna Turnham, bp  
 Marie France Van Heel  
 Agnese Chiesa, Believ  
 Tom Hurst, Fastned  
 Laura Hardy, Gridserve  
 Sam Hazeldine, Gridserve

### Secretariat for ChargeUK, Connect:

- Harry Methley
- James Millar
- Olivia Ryan
- Krisha Indrakumar

